

## **Katz JCC Aquatics**

### **American Red Cross Certification Academy Refund & Course Transfer Policy**

Katz JCC Certification courses require a minimum number of participants to run effectively. The Katz JCC can cancel a class at any time if the course does not reach a minimum number of students. If the JCC initiates a class cancelation, participants can choose to either receive a full refund or transfer to another course with no added fee. The JCC will notify all participants of a class cancelation within three (3) days of the course start date.

#### **Refund & Cancelation Policy**

All classes can be refunded in full if cancelation is received more than ten (10) days prior to the first day of the course.

If cancelation of the course occurs less than ten (10) days prior to the start of the course, registration will be refunded 25%.

Once a class has started, no refunds will be given. This includes any participant that does not successfully complete pre-requisites, fails to pass the final written exam(s) and/or practical scenarios and/or is asked to leave the course for any reason including but not limited to unsafe or inappropriate behavior.

#### **Course Transfer Policy**

Course transfers are available and can be completed with no added charge if the transfer is requested more than ten (10) days prior to the start of the course.

Participants who request a course transfer within ten (10) days of the course will be charged a \$20 course transfer fee.

Participants are restricted to one (1) transfer during a lifeguard course season.

Transfer requests will only be granted if space permits.