

## Katz JCC Code of Conduct

**Edited March 2025**

The Katz Jewish Community Center (JCC) in Cherry Hill, New Jersey is committed to providing a safe and welcoming environment for all members, guests, and staff. To ensure the safety and security of all, the JCC requires individuals using the facilities, or participating in our programs to conduct themselves in a considerate and responsible manner, and to respect the rights and dignity of other members, guests, and staff.

We invite all individuals entering the JCC facility or attending a JCC sponsored activity to conduct themselves in a manner consistent with a family atmosphere. Disruptive, derogatory, and offensive behavior will not be tolerated in our facility.

Members and/or guests shall not engage in any disruptive actions, including but not limited to:

- Angry, violent, or vulgar language, including swearing, name-calling, shouting, or any other conduct of an inappropriate, threatening or offensive nature.
- Any behavior that can be perceived as combative, argumentative, or a potential safety risk
- Any unwelcomed interaction with other members or staff
- Physical contact with another person in an angry, hostile, or threatening manner.
- Any demonstration of sexual harassment, activity, or conduct with another individual.
- Any harassment, derogatory, offensive conduct or language, including jokes, slurs, pranks, epithets, or other verbal conduct, related to race; color; pregnancy; childbirth or related medical conditions; religion; gender identity; national origin; age; sexual orientation; disability or handicap including perceived disability or handicap; veteran or service member status; marital status; citizenship status; genetic information; or any other category protected by federal, state, or local law.

All members, guests, caregivers, and staff using the facilities or participating in our programs are expected to abide by the following policies:

- Each person entering the JCC is required to present their membership card at our access control scanning stations, door panels and/or sign-in through our guest check-in desk available in the lobby.
- When a non-member signs in at one of the guest check-in kiosks, they must also provide proof of identification to the JCC member service representative and fill out a guest pass. Guests may not access the JCC more than three times per calendar year without paying a guest fee. Members receive two guests passes per month; any additional guests will be charged \$15 per visit within the month for guests 13 and older, and \$5 per for guests between 3 and 12. Families pay a maximum of \$40 per day. All non-member visitors to affiliate services such as Virtua Physical Therapy should sign in on the sign-in book.
- The JCC is a multi-use facility; attire appropriate to the activity is required at all times.

- Any suspicious or inappropriate behaviors must be reported to the JCC staff or security personnel. Members and guests should not hesitate to notify a staff member if assistance is needed.
- Packages or bags shall not be left unattended at any time. Members and guests are to report any unattended packages to the JCC staff or security personnel.
- Cars, bicycles and other transportation should be parked in designated areas at all times and secured properly.
- Children may begin using the basketball gym with a parent at age eleven (11) and unattended at age twelve (12).
- All members and guests must adhere to emergency procedures and protocols instructed by the JCC security team and staff (i.e., fire drills, tornado drills, etc.). Tampering with, disabling, or disarming an alarm system (i.e., fire alarm or smoke detector) is strictly prohibited.
- The following behavior is prohibited:
  - Theft or behavior that results in destruction of property.
  - Carrying or concealing any weapons, devices, or objects that may be perceived as weapons; with the exception of law enforcement and authorized JCC Security personnel.
  - Smoking, vaping, or the use of e-cigarettes or chewing tobacco inside the building or outside on the grounds of the JCC. The JCC and its property are smoke-free environments.
  - Manufacturing, selling, distributing, dispensing, possessing, using, trading, offering for sale, or offering to buy illegal or prescribed drugs, or otherwise engage in the illegal use of drugs, or unsupervised consumption of alcohol beverages on JCC property, or at JCC sponsored events/programs.
  - Children in fifth (5th) grade or younger must not be left unattended under any circumstances on JCC property.
  - Solicitation of any kind on JCC property.

Membership Suspension or Revocation

Membership may be suspended or revoked based on the severity of the violation. This will be determined on a case-by-case basis by the Executive Director and/or Agency leadership when behavior is contrary to the interests, purposes, good and welfare of the agency, or is determined to be in violation of the rules and regulations of the JCC. Appeals may be made with a written letter to the Board of Directors and will be considered at the following board meeting.

Parents and guardians are responsible for the behavior of their children while using JCC facilities and/or participating in JCC programs.

The JCC reserves the right to deal with violations of the JCC Code of Conduct at its discretion at any given time to include, but not limited to, refusal of service, removal from JCC property, suspension and/or revocation of membership privileges and facility access without refund.

The JCC reserves the right to update the JCC Code of Conduct without prior notice to JCC members, guests, and staff and the most current version will be posted on the JCC website.

Printed Name \_\_\_\_\_ Account No. \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_



## Lobby Placement

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Welcome to the Katz JCC. We take pride in providing a warm, welcoming community that reflects the Jewish values of respect, kindness and appreciation. Staff, members, visitors and partners play an important role in contributing to our safe, healthy and enjoyable environment.

We welcome you as part of our community and trust in your commitment to respect the rights and dignities of others by:

- Resolving conflicts in a respectful, honest, and caring manner, never resorting to physical contact, threatening gestures, and harm of any kind
- Speaking in respectful tones and refraining from angry, violent, or vulgar language, including swearing, name-calling, shouting, or any other conduct of an inappropriate, threatening or offensive nature
- Respecting the property of others; never engaging in theft, destruction, or harm
- Creating a safe environment by refraining from using or possessing illegal drugs or any tobacco products, or abusing prescription drugs or alcohol

The Katz JCC reserves the right to take any action it deems appropriate in response to the violation of the organizational code of conduct. Such actions may include, but are not limited to, removal of violators from the premises and suspension or revocation of membership or certain membership privileges.

We appreciate your commitment to upholding this code and building the community of care and respect that we sustain together.

Our full code of conduct may be found on our website at [katzjcc.org](http://katzjcc.org)

