

## Membership Policy Agreement

The following guidelines, together with the Code of Conduct, are requirements for maintaining membership at the Katz JCC. Please contact the membership office with any questions at 856-424-4444.

All new members require a three-month commitment. There is a \$99 new member non-refundable registration fee for all memberships except Student and Affiliate categories. Cancellations must be submitted with 30 day notice in writing.

1. Membership fees may be paid in full by cash, check, automated bank draft (ACH) or credit card; or in monthly payments by bank draft or credit card which is kept on file. The Katz JCC requires prompt notification of credit card expiration, loss or change. Members are required to provide the Membership Office with updated billing address and contact information at all times. All membership privileges are suspended if payment is not made. All payments made by credit or debit card incur a 3% service fee. Members are obligated to pay all fees in accordance with the terms of this agreement.
2. Participation in the Sari Isdaner Early Childhood program requires a 12-month JCC full facility family membership. All families registering a child under the age of two as of their first day of school will receive their first 12 months of membership for free.
3. Full facility members receiving discounts for the JCC Camps at Medford must maintain their membership for 12 months.
4. All members listed on an active membership unit must live in the same household and proof of residency may be requested.
5. Cancellation Policy: All memberships require a 30-day notice of cancellation in writing. Requests submitted after the 5<sup>th</sup> of the month will incur a final month's charge. A cancellation form may be obtained by visiting <https://katzjcc.org/join-now/> or emailing [memberservices@jfedsnj.org](mailto:memberservices@jfedsnj.org)
6. Memberships with special discounts, pricing, or those which have been paid in full for the year require a 12-month commitment without refunds. For monthly memberships, cancellations prior to the three month minimum are subject to a \$50 cancellation fee. Special discount pricing is valid for one year of membership, and only one discount is allowed per account at any time.
7. Hold Policy: Monthly members may put their accounts on hold for a maximum of three months per calendar year for medical reasons or travel out-of-state with appropriate supporting documentation for the agreed upon time period. Holds longer than three months incur a \$20 monthly fee paid upfront, must be approved in advance, and may not exceed 6 months in a calendar year. Cancellations are not accepted the month after a hold releases.
8. All members over the age of 2 must have a photo taken for their permanent Katz JCC membership ID/keytag. This ID must always be presented for access to facilities. All members under the age of 12 must be accompanied by an adult 18 and older while in the facility. A 12-year old may use the basketball gym without a parent present. A 13-year old may obtain their own membership and obtain full facility access without a parent; additional policies are noted for the fitness center.

9. Lockers are provided for member and guest use. Members are responsible for providing their own locks. The Katz JCC does not take responsibility for lost or stolen items. Locks may not be left on overnight in our general locker rooms. JSignature members receive a private locker in our Private Locker Rooms for overnight storage. Locks will not be provided.
10. Cell phone camera usage is prohibited in any locker room (Private, General, and Family).
11. The Katz JCC reserves the right to suspend or revoke program access or membership privileges of members or guests whose behavior is deemed inappropriate or detrimental to the well-being of members or staff, or is in violation of the Code of Conduct. Upon revocation of membership, the JCC reserves the right to retain any program or membership fees already remitted.
12. Memberships are non-transferable and no refunds are granted for non-use of facilities.
13. Memberships renew monthly unless paid in full. Paid in full accounts do not automatically renew. These accounts will be invoiced 12 months from the purchase date, on a yearly basis. Notification of non-renewal is required at least 30 days prior to the expiration date.
14. Use of the facilities after written cancellation or membership expiration constitutes automatic renewal, method of payment will be charged automatically. Member is responsible for all fees for the next term of membership.
15. The Katz JCC has permission to use images of any member in a membership unit in solicitation, advertising, and agency activities unless otherwise notified by the primary account holder.
16. The Katz Jewish Community Center (Katz JCC) in Cherry Hill, New Jersey is committed to providing a safe and welcoming environment for all members, guests, and staff. To ensure the safety and security of all, the Katz JCC requires individuals using the facilities, or participating in our programs to conduct themselves in a considerate and responsible manner, and to respect the rights and dignity of other members, guests, and staff. All members and guests must adhere to policies set forth here and in the Code of Conduct found on our website.
17. Whenever possible, no one is turned away from the JCC because of inability to pay. Applications for financial assistance must be completed annually to be eligible for aid. Applications can be found on our website.
18. Guest Policy: Each member 13 and older receives 2 complimentary guest passes per month. Additional guest passes are \$15 per adult and \$5 per child ages 2-12 with a maximum of \$40 per household, per visit. Any individual guest is permitted to utilize a free guest pass a maximum of three times per calendar year. Members must accompany their guests in the facility at all times. Guests must pay appropriate guest fees as necessary and adhere to policies and Code of Conduct guidelines.

The Katz JCC reserves the right to update these policies at any time. In consideration of being allowed to participate in the activities and programs of the Katz JCC and to use its facilities and machinery in addition to the payment of any fee or charge, I do hereby waive, release, and forever discharge the Katz JCC and its officers, agents, employees, or executors, and all others from any and all responsibilities, or liability from injuries or damages resulting from my participation in any activities or my use of equipment or in the above mentioned activities. I hereby agree to expressly assume and accept all risks of injury or death. I do hereby further



declare myself to be physically sound and suffering from no condition, impairment, disease, infirmity, or other illness that would prevent my participation or use of equipment or machinery except as hereinafter stated.

